IATA Ground Operations Management

Efficiency is the name of the game in ground operations. A number of partners come together in a relatively small footprint on the apron and working collaboratively while adhering to establish procedures takes real expertise. Learn how to control and supervise an airline station in a self-handled or outsourced environment.

This course in Ground Operations Management is designed by industry experts and reflects the provisions in IATA Airport Handling Manual (AHM) and the IATA Ground Operations Manual (IGOM).

KEY TOPICS

- O The importance of Operational and Occupational Health and Safety training
- O Managing risk and the components of Emergency Response Plans (ERPs)
- O Key responsibilities of Station Management staff
- O Operational standards in the IATA Airport Handling Manual (AHM)
- O The latest trends in passenger/baggage handling and catering

ABOUT IATA TRAINING

In a job market that is growing faster than ever before, the need to stand out from the crowd is becoming more important. IATA Training Certificates can help you demonstrate your expertise and commitment to employers across the globe.

iata.org/training

WHO SHOULD ATTEND?

- O Airlines, ground handling providers
- O Ground operations professionals supervisory level

WHAT YOU WILL LEARN?

Upon completing this course, you will have the skills to:

- O Control and supervise an airline station in a self-handled or outsourced environment
- O Prevent fraud by being knowledgeable about the current methods that fraudsters use to dilute airline revenues
- O Implement a Safety and Security Station Management\ System according to industry standards and recommended practices
- O Motivate staff and effectively monitor their performance
- O Use and work with the latest edition of the IATA Airport Handling Manual (AHM) which is included in the course price.

FEES
2940 USD

Course duration
60-70 hours of study

Exam period
Every 22nd to 30th of the Month

IATA Diploma awarded
upon successful completion of the final examination.

This course is a step toward earning an IATA Diploma in:

- O Airport Operations Foundation Diploma

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Aviation Training Center

IATA Ground Operations Management

Sample Course Schedule 2021
70 hours of Study

SUN	MON	TUE	WED	THU	FRI	SAT
17	18	19	20	21	22	23
	Rest Day		Training 10AM to 2PM		Rest Day	
24	25	26	27	28	29	30
Training 10AM to 2PM		Rest Day	Training 10AM to 2PM		Rest Day	
1	2	3	4	5	6	7
Training 10AM to 2PM		Rest Day	Training 10AM to 2PM		Rest Day	
8	9	10	11	12	13	14
Training 10AM to 2PM		Rest Day	Training 10AM to 2PM		Rest Day	
15	16	17	18	19	20	21
Training 10AM to 2PM		Rest Day	Training 10AM to 2PM		Rest Day	

EXAM WEEK 22nd to 30th of the next Month

ACCREDITED TRAINING SCHOOL
IATA

TOP PERFORMING ATS
2020
Africa & Middle East