

About

With over 52 million tons of cargo shipped annually, the air cargo industry is thriving. Prepare yourself to work in this dynamic field with a comprehensive course that covers basic IATA cargo rules and procedures, the operations of freight forwarders, and airline cargo units, among other essential topics.

Objective

Upon completing this course, you will have the skills to:

- Guide clients on the IATA rules and procedures for air freight shipments
- Arrange air cargo shipments in accordance with IATA rules and procedures
- Apply published rates and charges for air cargo shipments
- Complete air waybills accurately
- Prepare shipments ready for carriage

Content

The key topics covered during this course include:

- Operations at cargo agencies, airlines, and freight forwarders
- Air cargo acceptance basic rating principles
- Air waybill completion
- Industry terminology and abbreviations
- IATA geography, TACT, and other cargo manuals

Prerequisite

- Newcomers to the industry
- Cargo agent and air freight forwarder sales and marketing staff
- Airline and manufacturer sales, reservations, and acceptance staff
- Junior-level managers at cargo agents, airlines, and manufacturers

Exam & Certification

- Exam Method: Online exam with remote supervision by IATA
- Passing Grade: 60% correct answers

Participants who successfully pass the final exam will be awarded:

- An IATA and KHDA Certificates are awarded to participants successfully passing the final exam.
- A Dangerous Goods Regulations Certificate, approved by the Federal body of UAE General Civil Aviation Authority (GCAA), will be awarded.